



I can't tell you how impressed I was with the leadership training presented at Schneider Payment Services last week by Terri Luebke. This view has been amplified by no less than 15 people this morning alone. I have trained, been trained and been exposed to countless seminars and off sites. I would have to count Terri's performance last week near the top in terms of content understanding, articulation and passion.

Terri was able to take the subject matter and weave it into current Schneider Payment Services issues. She did not use a cookie cutter approach that forced through content at the expense of learning opportunities. Terri made the sessions fun yet the learnings were abundant. This was a wonderful day for our leaders - a shot in the arm. The training provided them with tools, self-assessment and direction. It helped solidify a 'we' perspective in terms of problem solving. Terri is a terrific resource and I can't wait to schedule the next session with her.

Jim Herbert, Human Resource Business Partner
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