

April 21, 2005

We commissioned Inspired Training Institute to develop the content for ten leadership training modules, including the facilitator scripting, exercises, handouts, quizzes and slide presentations for each module. Terri and Kristi took the time to clearly understand our needs, including the specific format in which we needed the content for our new online service, ProsperaTM. They worked cooperatively and diligently against an aggressive timeline for our new product launch – they truly partnered with us.

Additionally, we found their content development to be creative, well-researched and insightful. Terri and Kristi designed effectively for our specific audience and training environment. Their contributions to our online service have been significant and will greatly enhance the value our overall offering to our customers.

Finally, their ability to produce great work fast, offer insightful content recommendations and demonstrate genuine respect for our unique business needs allowed us to achieve our desired results.

Terri and Kristi are pleasant to work with and truly effective training professionals. I highly recommend their services to other leaders who are contemplating an investment in their organization through impactful training programs.

Rustin Keller Sr. Internet Products Manager J.J. Keller & Associates, Inc.