

BRENNER

—SERVING YOU SINCE 1960—

BRENNER TANK LLC

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To Whom It May Concern:

Brenner Tank LLC has had the good fortune of working with Terri Luebke on three occasions in the past year. Each of these occasions centered on team development. She has delivered on her engagement promises and exceeded our expectations in every instance.

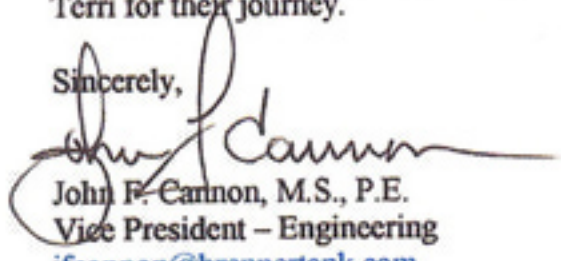
To begin with, we have found Terri employs a thorough tool box to surface team issues. Then, she is masterful in explaining why the surfaced issues are relevant. Finally, she professionally challenges all participants to struggle with the issues in a constructive manner.

Over time, Brenner has retained several consultants to aid in team building and development. None has been as effective as Terri. Some previous consultants followed a rigid "cookbook" recipe for improved team dynamics: Terri does not – rather, she adjusts her training sessions to the emerging team growth. Other consultants attempt to achieve improved teamwork through shock: Again, Terri does not – instead, she assures all participants are engaged and invested in the desired outcome.

As a result of hiring Terri for the aforementioned three occasions, we have realized a marked improvement in team dynamics; evidenced by constructive conflict, improved trust and commitment to hold each other accountable.

Without reservation, we recommend any organization committed to team development to consider retaining Terri for their journey.

Sincerely,


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